

# DISCOVER



## ▶ Helping retailers navigate their way through the technology landscape

After an initial assessment and discussion surrounding your needs, we provide you with a plan and guidance towards the best approach and the smartest investment for the long-term future of your business.

Solve issues, overhaul outdated processes and systems and take action to mitigate your exposure to risk.

We provide enterprise resource planning (ERP) software that will help streamline every facet of your day-to-day operations – from procurement to HR, finance to sales and everything in between.

Our business management software integrates all the activities of your organisation into one place, in real time, allowing you to collect, store, manage & interpret data.

**Our team of experienced consultants work with your business to ascertain your needs and implement a plan that reduces costs and brings efficiency gains and growth.**

Let the RIGA team help you take control of your IT costs and develop a competitive advantage through technology and innovation.

Put some RIGA around it.

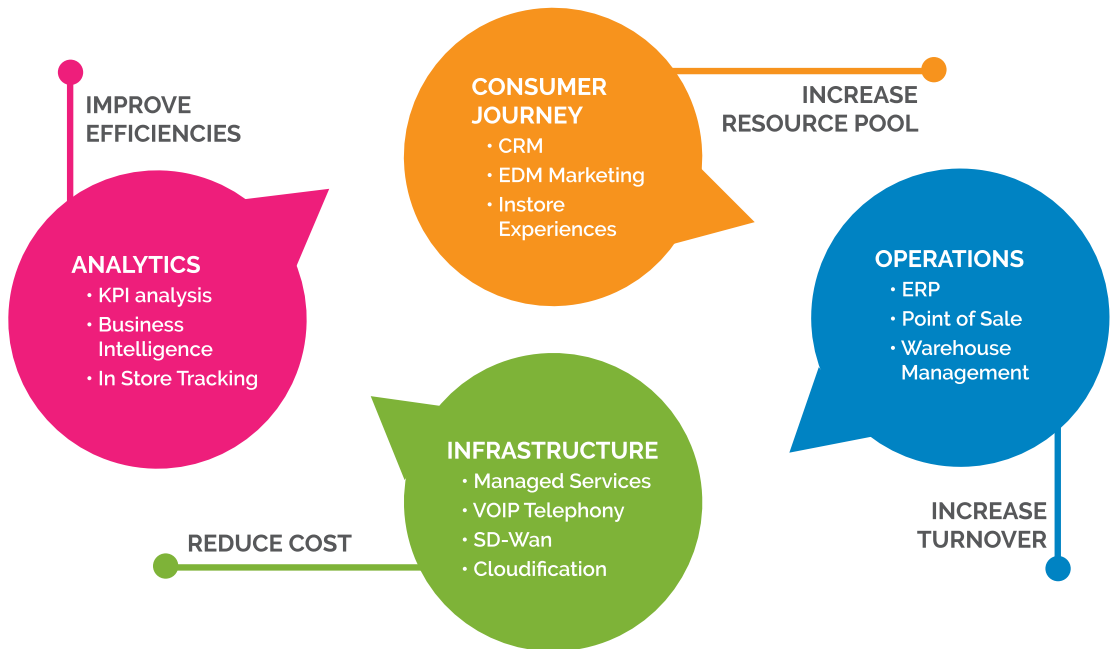
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**Retail  
Innovation**  
GROUP | AUSTRALIA

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▶ **How can we help?**



## ANALYTICS

**Near Real-Time Business Intelligence reporting and analysis.**

- Inventory management.
- Warehouse efficiencies.
- Rostering.
- Instore traffic analysis.
- KPI reporting and dashboarding.
- Data migrations and consolidations.
- Business platform integrations.
- BI Delivery Methodology.

## CONSUMER JOURNEY

**Enhance your customer journey, create loyalty & connection using technology.**

- Customer service applications.
- Marketing & data communications (SMS, email, push).
- Loyalty and reward programs.
- E-commerce (web).
- In-store kiosks and experiences.
- Mobile app development.
- Digital signage.

## OPERATIONS

**Working with you to design and implement solutions to increase efficiency and streamline your day-to-day processes.**

- POS Software (iVend & Retail Pro).
- WMS (Sage and SAP B1).
- Supply Chain Software (Sage and SAP B1).
- ERP \ Accounting Software (Sage and SAP B1).
- Application development.
- Application helpdesk support.
- Training and documentation.
- Process automation and improvement.

## INFRASTRUCTURE

**We provide the complete service. Physical hardware & software procurement to support and managed help-desk.**

- Best of breed hardware and software.
- Asset lifecycle management and record keeping.
- Internet & data connections.
- Complex MPLS and Private Networks.
- Cyber security.
- Data Transport.
- Multi Cloud / Hybrid Cloud Migrations.
- Cloud boot for natural disasters.

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