

JOURNEY



Real time delivery tracking and online logistics management



RIGA Journey provides customers with real-time driver tracking and updates, allowing them to instantly see the status of their delivery or service provider on Maps – just like Uber or Domino's. Save your customer time and ensure they are available to receive your service and/or products.

Make better decisions when you manage your workflow within a central location. **RIGA Journey** allows you to track everything from manufacturing progress, stock delivery status through to a specific parcel or service delivery to your customers.

Merge all your operations into one place – no more loose forms, spreadsheets or lost paperwork. Experience instant proof of delivery with electronic sign-on-glass as part of your **RIGA Journey** set up.

RIGA Journey brings enterprise functionality for small business pricing to:

- Restaurants
- Pharmacies
- Florists
- Fresh produce suppliers
- Service providers (eg: plumbers, lawn mowing)
- Retail and eComm
- Supply Chain & Logistics

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1300 RIGAIT (1300 744 248)



**Retail
Innovation**
GROUP | AUSTRALIA

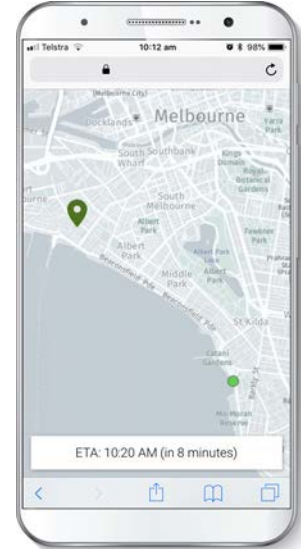
JOURNEY

Create, Manage & Deliver



Delivery List

Ref. #	Responsible	Sub Status	Due Date	Open	
000196	N/A - St Kilda - METRO - ZONE 2	Total Price: \$0.00	Payment Required: No	21-04-2018 06:30 PM	Open
000204	N/A - south melbourne - METRO - ZONE 1	Total Price: \$0.00	Payment Required: No	22-04-2018 06:30 PM	Open
000207	136659 - Eastthale - METRO - ZONE 2	Total Price: \$0.00	Payment Required: No	30-06-2018 06:30 PM	Open
000272	73305 - Port Melbourne - METRO - ZONE 1	Total Price: \$0.00	Payment Required: No	15-06-2018 06:30 PM	Open
000286	130642 - Carnegie - METRO - ZONE 2	Total Price: \$0.00	Payment Required: No	26-04-2018 06:30 PM	Open
000304	73316 - Berwick - METRO - ZONE 1	Total Price: \$0.00	Payment Required: No	04-05-2018 06:30 PM	Open



WORKFLOW AND SCHEDULING

- Built in route optimisation and delivery grouping allows you to recover time spent route planning.
- Respond and action on-demand delivery and pickup requests. Delete, re-assign or re-route with ease.
- Get actionable insights on the status of your vehicles and monitor speed, dwell time and off-route information. RIGA Journey empowers you to streamline your operations with rich data that will maximise efficiency and safety.

DELIVERY INTEGRATION

- Drivers and service providers are enabled to value add with RIGA Journey's ability to generate invoices for additional services on the spot (eg: assembly, removal), increasing sales and enhancing the customer experience.
- Customers are prompted to submit Google reviews on your product or service directly from within the RIGA Journey interface.

WHAT'S INCLUDED?

- Monthly Subscription for 24 months
- Basic SMS & Email notifications (4 x SMS, 2 x emails)
- 2 x Tablets per Store POS
- 1 x Mobile device for delivery truck
- RIGA's FORMS & JOURNEY Platforms
- Mobile Device Management (MDM)
- Phone Case & Truck Mounting Kit
- POS Mounting kit for tablets
- Xero accounting integration
- Payment gateway integration via Stripe/Square
- All future product and platform enhancements
- Device Warranty Management

Not in the box - but talk to us about...

- Mobile service with data allowance for the truck
- WiFi for tablet connection instore

AVAILABLE EXTRAS include

- [Messaging Pack](#)
5 additional sms's or emails
- [Mobile Phone Plan](#)
Unlimited Calls/SMS/Data*
- [Additional Store Tablet](#)
Capture customer information
- [Extra Phone for Deliveries](#)
Journey Tracking
- [Replacement Tablet](#)
Stolen or smashed (not covered by warranty)
- [Replacement Phone](#)
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